



### Advanced Strategic Planning

Ву

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#### Characteristics of a Vision



# 2. Set the objectives Types of Objectives

**Short term Objectives** 

Outcomes focused on improving *current* performance

**Strategic Objectives** 

Outcomes focused on improving *long-term*, *competitive* position

#### 3. Crafting a Management

#### Management involves determining whether to

- Concentrate on a single function or several functions (diversification)
- Cater to a broad range of resources or focus on a particular resource
- Develop a wide or narrow process line
- Pursue a competitive advantage based on
  - Low cost or
  - Product superiority or
  - Unique organizational capabilities

#### Involves deciding how to

- Respond to changing buyer preferences
- Respond to new market conditions
- Grow the business over the long-term
- Achieve performance targets
- Outcompete rivals

# 4. Implementing and Executing Strategy

- Taking actions to put a freshlychosen strategy into place
- Supervising the ongoing pursuit of strategy
- Improving the competence and efficiency with which the strategy is being executed
- Showing measurable progress in achieving the targeted results and objectives



## 5. Monitoring, Evaluating, and Taking Corrective Actions as Needed

The tasks of crafting, implementing, and executing a strategy

are *not* a one-time exercise

- Customer needs and competitive conditions change
- New opportunities appear; technology advances; any number of other outside developments occur
- One or more aspects of executing the strategy may not be going well
- New managers with different ideas take over
- Organizational learning occurs
- All these trigger the need for corrective actions and adjustments



## A Company's Strategy is Partly Planned and Partly Reactive

Company Experiences, Know-how, Resource Strengths and Weaknesses, and Competitive **Capabilities** 

Abandoned strategy features

Planned Strategy

New initiatives plus ongoing strategy features continued from prior periods

Adaptive reactions to changing circumstances

Reactive Strategy

Actual Company Strategy

## The Hows That Define a Firm's Strategy

- How to grow the business
- How to please customers
- How to outcompete rivals
- How to respond to changing market conditions
- How to manage each functional pied by the business and develop needed organizational capabilities
- How to achieve strategic and financial objectives

### Understanding a Company's Strategy -- What to Look For

**Actions to diversify** 

**Actions to outcompete rivals** 

Actions to strengthen resources & capabilities

How functional activities are managed

Efforts to pursue new opportunities or defend against threats

Pattern of Actions That Define Strategy

Responses to changing external circumstances

Actions to alter geographic coverage

Actions to merge or acquire rival companies

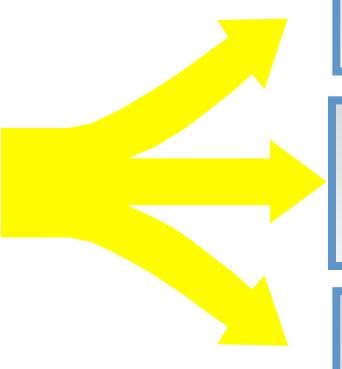
Actions to form strategic alliances and collaborative partnerships

Strategic Priorities of McDonald's

- Continued growth
- Providing exceptional customer care
- Remaining an efficient and quality producer
- Developing people at every organizational level
- Sharing best practices among all units
- Reinventing the fast food concept by fostering innovation in the menu, facilities, marketing, operation, and technology

### What is a Strategic Plan?

Where firm is headed



Short and long term performance targets

Action approaches to achieve targeted results

# Strategy Implementation and Execution

Strategy implementation and execution is an action-oriented, "make-it-happen" process involving people management, developing competencies and capabilities, budgeting, policy-making, motivating, culture-building, and leadership